



AlMirjah United Travel

Company Profile

About Us:

Founded in 1979, our company embarked on a remarkable journey that has shaped our identity as a trusted travel partner. In the early years, we joined Travel United in Kuwait, a prestigious association that further enhanced our expertise and global connections. Recognizing our commitment to excellence, we became a proud member of the International Air Transport Association (IATA) in 1983, solidifying our position as a leading player in the travel industry.

Our dedication to delivering exceptional service propelled us to new heights as the years unfolded. In both 1985 and 1986, we proudly ranked among Kuwait's top ten travel companies, a testament to our unwavering pursuit of excellence. In 2013, our efforts were recognized as we claimed the coveted first place in the bestselling category, a milestone that further affirmed our commitment to exceeding expectations.

From 1994 to 2001, we were entrusted with the responsibility of being the general agent for sales and shipping of Qatar Airways, underscoring the confidence that clients and partners placed in our capabilities. This period marked a significant chapter in our company's history, where we seamlessly facilitated travel experiences and forged enduring relationships.

Today, we stand tall with a strong presence across Kuwait, boasting four branches strategically located to serve our valued clientele. Our company enables us to provide personalized and comprehensive travel solutions, ensuring that every journey we facilitate is seamless, memorable, and tailored to individual needs.

With decades of experience, a passion for travel, and a dedication to customer satisfaction, we continue to shape the travel landscape. As we look to the future, we remain committed to upholding our core values and providing unrivalled service, making us the go-to choose for all travel-related needs in Kuwait and beyond.

Our Vision & Core Values:

At AlMirjah Travel Company, our vision is to become the premier provider of transformative travel experiences. We strive to go beyond traditional travel services and create unforgettable moments for our customers. We are committed to providing a safe and easy travel experience, where our customers can explore the world with confidence. As a trusted travel partner, we aim to exceed expectations, combining exceptional service and uncompromising quality to make every trip extraordinary.

At Al Mirjah Travel Company, we have multiple core values that serve as the foundation of our operations. We strive to continuously improve and adapt to the evolving travel landscape, delivering exceptional service, maintaining affordability, and embracing efficiency. Our dedicated team is passionate about creating unforgettable travel experiences while prioritizing the satisfaction and safety of our valued customers.

- **Providing the best services while maintaining good prices:** We believe that exceptional travel experiences shouldn't come at exorbitant costs. We are committed to offering competitive prices while ensuring the highest standards of service. Our dedication to value for money allows us to provide our customers with the best travel options without compromising on quality.
- **Efficiency:** We value efficiency in everything we do. Our team consists of experienced professionals who are well-equipped to meet our customers' needs. We offer specified services tailored to individual preferences, leveraging the latest technologies to enhance the travel experience. By utilizing automated booking systems for tickets and hotels, we streamline processes and ensure accuracy, making travel arrangements seamless and convenient.
- **Availability and Responsiveness:** Our staff is readily available to respond to inquiries and provide personalized assistance. We understand the importance of timely and effective communication. Whether it's booking modifications, itinerary adjustments, or addressing concerns, we are committed to promptly addressing our customers' needs. We proactively follow up with their bookings, ensuring a smooth and hassle-free travel experience. Above all, we prioritize the safety and well-being of our customers throughout their journey.

Our Offerings & Key Features:

Our company stands out with a range of features that set us apart from the competition. We pride ourselves on offering competitive prices that provide excellent value for money. Our dedication to affordability allows our customers to enjoy remarkable travel experiences without compromising on quality. In addition, continuous improvement is at the heart of our operations. We consistently review and enhance our services to ensure that we meet and exceed the evolving needs of our customers. By staying abreast of industry trends and embracing innovation, we strive to deliver the best possible travel solutions.

Furthermore, customer-centricity is a core principle guiding our actions. We prioritize the needs and satisfaction of our customers, tailoring our services to ensure a personalized and exceptional experience for each individual. Moreover, collaboration is key to our success. We foster strong bonds and partnerships with suppliers, airlines, hoteliers, and local communities, enabling us to provide a wide range of options and enriching travel experiences for our customers. Besides, trust and reliability are the foundation of our relationships with customers and partners. We strive to consistently deliver on our promises, ensuring that our customers have peace of mind throughout their journey. Our services include:

- Showing the latest flights from multiple airlines, while offering competitive prices to cater to diverse budgets. Our extensive network allows us to present a variety of options, ensuring that our customers find the best deals for their desired destinations.
- Providing customer support to assist with any inquiries, ensuring faster and safer service throughout the travel process.
- Offering special offers and discounts, allowing our customers to take advantage of exclusive savings and promotions.
- Curating a selection of the world's best tourist places, as we handpick extraordinary places to ensure that our customers have memorable experiences.
- Selecting the best tourist places, hotels, and transportation options to exceed expectations, offering top-notch services that guarantee comfort, convenience, and satisfaction.

Achievements:

With a rich history spanning over 30 years, AlMirjah United Travel Company has consistently reached significant milestones and received numerous prestigious accolades, solidifying our position as a trusted leader in the travel industry. Our relentless pursuit of excellence has been acknowledged and honoured by esteemed airlines, sports unions, public institutions, and private companies alike. These notable achievements serve as a testament to our unwavering commitment to delivering exceptional service and creating unforgettable experiences for our esteemed customers.

Our dedication to providing top-notch travel solutions has earned us a plethora of recognition, showcasing our industry expertise and customer-centric approach. We have been honoured with prizes for outstanding customer service, innovative travel solutions, and unmatched operational efficiency. Leading aviation bodies have recognised and commended our strong partnerships and collaborative efforts with airlines and other industry stakeholders.

As we reflect on our past accomplishments, we are filled with gratitude for the trust and support of our customers and partners. These achievements have laid a solid foundation for our continued success and growth. Moving forward, we remain steadfast in our mission to deliver extraordinary travel experiences that exceed expectations. With a legacy of excellence behind us, we eagerly anticipate embarking on new ventures and embracing the challenges and opportunities that lie ahead, ensuring that our customers' travel dreams become reality for many more years to come.

Contact Information:

Our dedicated team is here to provide you with exceptional service and address any questions or concerns you may have. We value your feedback and strive to ensure your seamless and enjoyable experience with us. For any inquiries or assistance, please don't hesitate to contact us:

The Management

1. Owner: Mr. Saad Al Mirjah

- Phone Number: +965 90014444

- Email: Saad@almirjah.com

2. Website Manager: Mr. Suleiman Al Mirjah

- Phone Number: +965 90000544

The Support Team:

- Call: +965 22099956

- WhatsApp: +965 22099956

- Email: info@almirjah.com

The Addresses:

- Al Dawliya Complex (Kuwait City)

- Jleeb Al-Shuyoukh Co-Operative

- Sabah Al-Nasser Co-Operative

- Nasser Zoweid Complex

Working Hours: Every day from 8 am to 10 pm.